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RP Touch Factory  
Reset *Polycom*

*RealPresence Touch  
Overview -*

*VISITELECOM Video  
Conferencing:*

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~~Control Demo Intro to~~

~~Polycom RP Touch~~

*Overview of -*

*Polycom Group 500 |  
RealPresence Touch |  
EagleEye Producer*

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~~Control~~

~~VISITELECOM~~

*Polycom Touch Panel*

~~Polycom touch control~~

*?Tech? Power of*

*Eagle Eye Director 2*

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Control Overview

~~Tech Tip: Join~~

~~Polycom Trio into~~

~~Teams~~

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Tech Tip: Upgrade

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Series via USB Zoom  
rooms and Polycom  
**Polycom**

**RealPresence Trio**

**8800** *Polycom video  
conferencing*

**Polycom**

**RealPresence**

**Desktop Video**

*Conferencing*

*Education part 2*

Polycom Group series

500 Set up Part 1 of 3

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RealConnect Admin

Schedule Experience

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**RealPresence Trio**

**8800 Wireless**

**Content Sharing**

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*RP Touch Upgrade*

Tech Tip: Configure

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Series with Skype for

Business (on-

premise) Polycom -

RealPresence Group

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Convene Quick Start  
polycom group series  
500 Step by step  
Installation Guide

*Video Conferencing:  
Introducing Polycom  
Touch Control Step  
by Step Polycom and  
Cisco into Microsoft  
Teams Polycom  
Group - Registering to  
Office 365*

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DEKOM Polycom  
Touch Control Admin  
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Admin ID. Specifies the ID for the administrator account. The default Admin ID is admin. Admin Password. Specifies the password for administrator access when logging in to the Polycom Touch Control. The default

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password is 456.

When this password is set, you must enter it to configure the Polycom Touch Control Admin Settings. The password must not contain spaces.

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RealPresence Group

Series Administrator

Guide 6.2.2

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If the system is configured to allow pairing and you enter the IP address for the system correctly, the Touch Control displays a prompt for the system admin user ID and password. When the Polycom Touch Control has paired and connected with the system, the

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Control displays a success message, and the menus on the system monitor become unavailable.

Set Up the Polycom  
Touch Control

You can adjust the volume levels of the Polycom Touch Control ring tone and user alert tones. To

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Control Admin

Control volume: 1  
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From the Home screen, touch User Settings. 2 Select Touch Control. 3 Use Volume slider to adjust the Polycom Touch Control volume.

User's Guide for  
Polycom  
SoundStructure

*Page 14/38*

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Systems and the...

The Polycom  
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Immersive

Telepresence (ITP)

Administrator's

Guide is intended for

IT administrators,

Polycom-authorized

technicians, and

Video Network

Operations Center

(VNOC) conference

producers who need

to: • Upgrade the

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Polycom Touch

HDX® software and  
configure the System  
Controller • Load the  
Polycom Touch  
Control or Crestron  
Touch Panel software

Polycom Immersive  
Telepresence (ITP)  
Administrator Guide  
Security: Changes the  
admin ID and  
password of the  
Polycom Touch

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Control Software  
Updates: Updates the  
Polycom Touch

Control software. You can update from the default Polycom server or your own server by entering the appropriate IP address. You can configure the updates to occur automatically or manually.

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Managing the Admin  
Polycom Touch  
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Control Remotely

In the browser  
address line, enter the  
IP address of the  
Polycom Touch  
Control using the  
format

http://IPaddress (for  
example,  
http://10.11.12.13). If  
necessary, enter the  
Admin ID as the user

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name (default is  
admin), and then  
enter the Admin  
remote access  
password, if one is  
set.

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RealPresence®

Group Series

Administrator Guide

6.1.5

Access the Poly

Control Center If your

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system is using a conferencing application that isn't Poly, you can still access TC8 device and paired video system settings in the Poly Control Center. Procedure » On the right side of the device touchscreen, swipe left. The Poly Control Center opens. Waking the Paired

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Video System  
Admin  
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Poly TC8 User Guide  
- Polycom Support  
Polycom, Inc. iii About  
This Guide The  
Administrator's Guide  
for the Polycom  
RealPresence Group  
Series is for  
administrators who  
need to configure,  
customize, manage,  
and troubleshoot

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Polycom® Admin

RealPresence®  
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Group systems. The guide covers the RealPresence Group 300, RealPresence Group 500, and RealPresence Group 700 systems.

Administrator's Guide  
for the Polycom  
RealPresence Group

...

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Polycom Touch

The Polycom Admin

Control has a touch  
Guide File Type  
screen that allows you

to control a

RealPresence Group  
system. You can use

the RealPresence

Group Series to place  
calls, adjust the

volume, control the  
camera, show

content, and select  
options. Number

Description 1 Use the

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Polycom Touch

Control to operate a  
RealPresence Group  
system 2 Touch the  
screen to select an  
item. Drag your finger  
across the screen to  
scroll.

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RealPresence Group

Series with Polycom

Touch Control

ADMINISTRATOR

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GUIDE UC Software

5.4.3 | March 2016 |

3725-49104-010A

Polycom® UC

Software 5.4.3

Polycom UC Software

5.4.3 Administrator

Guide

ADMINISTRATOR

GUIDE 4.3.0 | May

2015 |

3725-69988-005A

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RealPresence Group  
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Polycom, Inc. iii About  
This Guide The  
Administrator's Guide  
for Polycom HDX  
Systems is for  
administrators who  
need to configure,

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Customize, manage,  
and troubleshoot  
Polycom® HDX™  
systems. The guide  
covers the Polycom  
HDX™ 9000 series,  
Polycom HDX™

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for Polycom HDX™  
Systems  
Using a Polycom  
RealPresence Touch  
Device The Polycom®

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Polycom Touch

RealPresence Touch™

device is a highly-intuitive touch control device that enables you to quickly and easily initiate video conferences when it is paired with certain Polycom endpoints.

Using a Polycom  
RealPresence Touch  
Device

1 Press on the

*Page 28/38*

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## Polycom Touch

### Conference phone

and press the Videoor  
Phonesoft key. 2On

the conference phone  
keypad, enter one of  
these: The IP address  
(for example,

10\*11\*12\*13) of the  
site you want to call

The phone number  
(for example,

19784444321) of the  
site you want to call

To enter letters, press

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RealPresence Group

Series with Polycom

Touch ...

Polycom Touch

Control, stand and

RJ45 (LAN) cable

Compatible Systems

- HDX 4500, 6000,  
7000, 8000 & 9000 •

RealPresence Group

300, 500 and 700

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Polycom Touch

Usability • Touch control on 7-inch screen • Tap and touch control to access call controls and administrative menus •

SoundStructure Mode  
- Dialing - up, maintaining, and using the system  
Volume Controls

Polycom Touch

*Page 31/38*

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Control Admin

With Polycom Touch  
Control, you can:

Accelerate user  
adoption by having  
one, consistent, user  
interface throughout  
your organization;

Share content easily  
in and out of a video  
call with a direct USB  
connection to your  
PC; Setup of Polycom  
Touch Control is

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Control and Admin. You just need one cable connection for the network and Power over ...

Polycom Touch

Control - HD

Telepresence Video Conferencing ...

Tap and touch control to access call controls and administrative menus; New Intuitive

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User interface and  
home screen  
customization;

Technology Projected  
Capacitive Touch  
sensor that supports  
multi-touch and  
gesturing

functionality; Direct  
API command  
through network; LCD  
panel with LED  
backlighting. IPS (In-  
Plane Switching)

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RealPresence Touch  
- Poly, formerly

Plantronics &  
Polycom

User's Guide for the  
Polycom

RealPresence Group  
Series Polycom, Inc.

2 Using the Remote  
Control You use the  
remote control to  
place calls, adjust the  
volume, zoom the

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camera, navigate  
screens, and select  
options. The

RealPresence Group  
systems and the  
EagleEye cameras  
have infrared  
receivers.

User's Guide for  
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RealPresence Group  
Series  
Administrator's Guide

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Control Polycom

RealPresence Group  
Series, Version

4.1.0\_J. When the

POST sequence

completes with no

severe errors, the

RealPresence Group

system starts

normally. If any

warnings occur during

POST, you can view

them after the system

starts by going to>

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System Information >

Status > Active Alerts.

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8c74caa0f7d3a783f04  
6b7d2ec44